

CERTIFICATE

Management system as per
DIN EN ISO 9001 : 2015

In accordance with TÜV NORD CERT procedures, it is hereby certified that

EOS Deutscher Inkasso-Dienst GmbH
Steindamm 71
20099 Hamburg
Germany

with the sites according to the annex



applies a management system in line with the above standard for the following scope

Processing and handling of purchased receivables, group receivables and fiduciary receivables as well as taking over of Business Process Outsourcing (BPO) projects in the area of receivables handling in pre-legal, court (legal) and after-court (enforcement) action

Certificate Registration No. 44 100 181007
Audit Report No. 3522 5336

Valid from 2018-04-24
Valid until 2021-04-23
Initial certification 2016


Certification Body
at TÜV NORD CERT GmbH

Essen, 2018-07-19

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH

Langemarckstraße 20

45141 Essen

www.tuev-nord-cert.com



Deutsche
Akkreditierungsstelle
D-ZM-12007-01-01

ANNEX

to Certificate Registration No. 44 100 181007
DIN EN ISO 9001 : 2015

EOS Deutscher Inkasso-Dienst GmbH
Steindamm 71
20099 Hamburg
Germany



Certificate Reg. No.	Location	Scope
44 100 181007-001	EOS Deutscher Inkasso-Dienst GmbH Niederlassung Potsdam Großbeerenstraße 179 14482 Potsdam Germany	Processing and handling of purchased receivables, group receivables and fiduciary receivables in pre-legal, court (lega) and after-court (enforcement) action
44 100 181007-002	EOS Serviceline GmbH Möllendorfstraße 45 10367 Berlin Germany	Demand for payment via phone in the commercial and enforcement action department
44 100 181007-003	EOS Serviceline GmbH Berliner Straße 40/41 10715 Berlin Germany	Demand for payment via phone in the commercial and enforcement action department
44 100 181007-004	EOS Serviceline GmbH Großbeerenstraße 179 14482 Potsdam Germany	Demand for payment via phone in the commercial and enforcement action department
44 100 181007-005	EOS Field Services GmbH Steindamm 71 20099 Hamburg Germany	collection services and interface processes for customer / field forces interaction
End of the List		


Certification Body
at TÜV NORD CERT GmbH

Essen, 2018-07-19

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