

CERTIFICATE

Management system as per
DIN EN ISO 9001 : 2015

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

EOS Deutscher Inkasso-Dienst GmbH
Steindamm 71
20099 Hamburg
Germany



with the locations according to the annex

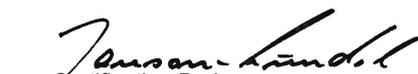
operates a management system in accordance with the requirements of ISO 9001 : 2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

Acquisition, connection, processing and control of the return flow of purchased receivables, group receivables and fiduciary receivables, including payment reminders by phone in the commercial and enforcement action department and the ability to take over Business Process Outsourcing (BPO) in the area of receivables handling in pre-litigation, litigation and post-litigation (enforcement) debt collection as well as interface processes for customer / field service interaction

Certificate Registration No. 44 100 181007
Audit Report No. 3529 0836

End of validity of previous certificate: 2021-04-23
Valid from 2021-04-28
Valid until 2024-04-23
Initial certification 2016


Certification Body
at TÜV NORD CERT GmbH

Essen, 2022-04-27

Validity can be verified at <https://www.tuev-nord.de/de/unternehmen/zertifizierung/zertifikatsdatenbank>.

ANNEX

to Certificate Registration No. 44 100 181007
DIN EN ISO 9001 : 2015

EOS Deutscher Inkasso-Dienst GmbH
Steindamm 71
20099 Hamburg
Germany



Certificate Reg.-No.	Location	Scope
44 100 181007-001	EOS Deutscher Inkasso-Dienst GmbH Großbeerenstraße 179 14482 Potsdam Germany	Processing of the return flow of purchased receivables, group receivables and fiduciary receivables, including payment reminders by phone in the area of receivables handling in pre-litigation, litigation and post-litigation (enforcement) debt collection.
44 100 181007-003	EOS Deutscher Inkasso-Dienst GmbH Berliner Straße 40/41 10715 Berlin Germany	Processing of the return flow of purchased receivables, group receivables and fiduciary receivables, including payment reminders by phone in the area of receivables handling in pre-litigation, litigation and post-litigation (enforcement) debt collection.
44 100 181007-005	EOS Deutscher Inkasso-Dienst GmbH c/o EOS Field Services GmbH Steindamm 71 20099 Hamburg Germany	Processing of orders from the receivables management segment and communication interface between client and field service.
44 100 181007-006	EOS Deutscher Inkasso-Dienst GmbH Carl-Friedrich-Gauß-Straße 14-16 47475 Kamp-Lintfort Germany	Processing of the return flow of purchased receivables, group receivables and fiduciary receivables, including payment reminders by phone in the area of receivables handling in pre-litigation, litigation and post-litigation (enforcement) debt collection.

ANNEX

to Certificate Registration No. 44 100 181007
DIN EN ISO 9001 : 2015

Certificate Reg.-No.	Location	Scope
44 100 181007-008	EOS Deutscher Inkasso-Dienst GmbH Hansastraße 13 90441 / Nürnberg Germany	Processing of the return flow of purchased receivables, group receivables and fiduciary receivables, including payment reminders by phone in the area of receivables handling in pre-litigation, litigation and post-litigation (enforcement) debt collection.

End of the List


Certification Body
at TÜV NORD CERT GmbH

Essen, 2022-04-27

TÜV NORD CERT GmbH

Am TÜV 1

45307 Essen

www.tuev-nord-cert.com



Deutsche
Akkreditierungsstelle
D-ZM-12007-01-00